MISSOURI BOARD OF PHARMACY



ANNUAL REPORT FY 2013

JEREMIAH W. "JAY" NIXON, GOVERNOR STATE OF MISSOURI

JOHN HUFF, DIRECTOR
DEPT. OF INSURANCE, FINANCIAL INSTITUTIONS AND
PROFESSIONAL REGISTRATION

JANE RACKERS, DIRECTOR
DIVISION OF PROFESSIONAL REGISTRATION





Jeremiah W. (Jay) Nixon Governor State of Missouri

Jane A. Rackers, Division Director DIVISION OF PROFESSIONAL REGISTRATION

Department of Insurance Financial Institutions and Professional Registration John M. Huff, Director

BOARD OF PHARMACY 3605 Missouri Boulevard P.O. Box 625 Jefferson City, MO 65102-0625 573-751-0091 PHONE 573-526-3464 FAX 800-735-2966 TTY Relay Missouri 800-735-2466 Voice Relay Missouri Kimberly A. Grinston Executive Director www.pr.mo.gov/pharmacists.asp e-mail: pharmacy@pr.mo.gov

To The Honorable Jeremiah W. "Jay" Nixon:

In compliance with § 338.140.3, RSMO, the Missouri Board of Pharmacy is pleased to submit to you its Annual Report. The Board of Pharmacy is pleased to report another successful year. This report contains the proceedings of the Board for the fiscal year ending June 30, 2013 ("FY 13").

Respectfully yours,

MISSOURI BOARD OF PHARMACY

By:

Kimberly Grinston Executive Director

DEPARTMENT OF INSURANCE, FINANCIAL INSTITUTIONS AND PROFESSIONAL REGISTRATION

DIVISION OF PROFESSIONAL REGISTRATION

Missouri Board of Pharmacy

FY13 Board Members and Staff

BOARD MEMBERS:

PAMELA L. MARSHALL, R.PH., PRESIDENT
JANINE M. BURKETT, R.PH., VICE-PRESIDENT
BARBARA A. BILEK, PHARMD., MEMBER
ANITA K. PARRAN, PUBLIC MEMBER
JAMES D. RIDDLE, R.PH., MEMBER*
VACANT POSITION
*RESIGNED EFFECTIVE APRIL 30, 2013

Missouri Board of Pharmacy

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3605 Missouri Boulevard
Jefferson City, Missouri 65102
Phone (573) 751-0091
Fax (573) 526-3464
Web Site http://www.pr.mo.gov/pharmacists

Web Site http://www.pr.mo.gov/pharmacists Email: pharmacy@pr.mo.gov

Kimberly A. Grinston, J.D., Executive Director

Office Staff

Tammy Siebert, Executive Assistant Regina Divine, Pharmacist/Intern Coordinator Jason Menken, Compliance Coordinator Laura Henke, Pharmacy/Drug Dist. Coord. Kelly Bowers, Technician Coordinator

Inspectors

Tom Glenski, R.Ph., Chief Inspector George McConnell, R.Ph. Andrea "Andi" Miller, PharmD. Steven Smith, R.Ph. Daniel Vandersand, R.Ph. Frank VanFleet, R.Ph. Sidney "Sid" Werges, R.Ph. Barbara A. Wood, R.Ph.

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ABOUT THE BOARD



MISSION STATEMENT

The Board's mission is to serve and protect the public by providing an accessible, responsible and accountable regulatory system that:

- Protects the public from incompetence, misconduct, gross negligence, fraud, misrepresentation or dishonesty;
- Licenses only qualified and competent professionals, and;
- Ensures compliance with professional standards and federal and state pharmacy law.

ABOUT THE MISSOURI BOARD OF PHARMACY

The Board of Pharmacy is an autonomous Board within the Division of Professional Registration, an agency of the Department of Insurance, Financial Institutions and Professional Registration. The Missouri Board of Pharmacy was statutorily created in 1909 by House Bill 87 and has served the citizens of Missouri through the regulation of pharmacy practice for over 100 years.

MEMBERSHIP

The Board consists of seven (7) members, including, six (6) licensed pharmacists actively engaged in the practice of pharmacy and one (1) public member. By statute, at least one Board member must be a person who provides pharmaceutical services to a hospital, skilled nursing facility or intermediate care facility on a full-time basis.

Board members are appointed by the Governor and must be approved by the Missouri Senate. All members hold office for five (5) years from the date of their appointment and until their successors have been appointed and qualified. The Board annually elects a president and vice-president, each of whom serve one (1) year terms.

FUNCTIONS

Pursuant to Chapter 338, RSMo, the Board has superintending control over the practice of pharmacy in the State of Missouri and its primary duties consist of:

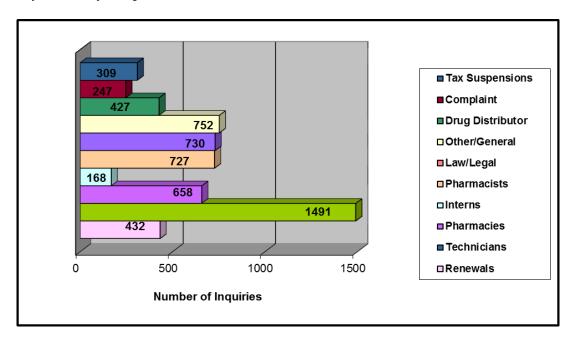
- Examining and licensing pharmacist applicants;
- Ensuring compliance with Chapter 338, RSMo, and the rules of the Board;
- Licensing/registering pharmacists, pharmacy technicians, intern pharmacists, pharmacies and drug distributors;
- Biennially renewing the licenses of qualified pharmacists, pharmacy interns, pharmacies, and drug distributors;
- Annually renewing pharmacy technicians;
- Investigating complaints involving unlicensed activity or against any licensee or registrant;
- Disciplining licensees which may include, public censure, probation, suspension or revocation of a licensee/registrant;
- Maintaining the Technician Employment Disqualification List for pharmacy technicians found to be in violation of Chapter 338, RSMo;
- Inspection of pharmacies and drug distributors; and
- Approval of preceptors and intern training pharmacies.

A. MEETINGS

During FY13, the Board held four (4) regular session meetings, ten (10) conference call meetings and four (4) email ballot meetings.

B. TELEPHONE INQUIRIES

Board of Pharmacy office staff received and responded to 5,941 incoming telephone calls in FY13 on a variety of subjects. Major topics are indicated below:



C. EDUCATION/TRAINING

The following educational/training programs were hosted by the Board in FY13 (participants were awarded free continuing education credit):

- 2013 New and Revised Prescription Records and Imaging Regulations
- 2013 Regulatory Update
- 2013 BNDD Update
- Effective Patient Counseling
- Developing a Patient Safety Culture in Pharmacy Practice

D. GOLD CERTIFICATES

The following individuals received Gold Certificates during 2013 representing fifty (50) years of active service as a Missouri licensed pharmacist:

Bailin, Richard I. Barbieri, Samuel J. Baur, Ronald K. Blitstein, Raymond E. Bodner, Andrew, Jr Bolen, Roy A. Coleman, Thomas E. Cusick, Timothy J. Davis, David E. Depriest, Robert A. Doering, Kenneth W. Gerstein, A. N. Gordon, Allen J. Gruver, Jay S. Guth, Lloyd W, Jr Hanneke, Betty S. Hendrickson, James L. Henson, Dennis D. Hillestad, Mary L. Horton, Ralph G. Hughes, Ann A. Ingram, Lois M. Karch, Larry L.

Klostermann, Roy J. Kube, Joseph E. Leodler, Peter M. Link, Larry A. Lo Grasso, Pete A. Morgan, Robert N. Mulik, Charles A. Pescetto, Charles F. Saufnauer, James A. Schlozman, Harold S. Schoeneck, Thomas J. Shannon, John T. Shark, Francis E. Sherman, Ronald T. Shipley, Robert J. Streib, Phillip L. Stuckmeyer, Donald V. Tuley, Joseph M. Tzinberg, Leslie Wuenscher, William F Zimmerman, Peter A.



A. GENERAL OVERVIEW

The Missouri Board of Pharmacy's appropriation for fiscal year ending June 30, 2013, was as follows:

 Personal Service
 \$ 943,420

 Expense and Equipment
 \$ 667,448

 Criminal History Fund
 \$ 5,000 E

 Transfers*
 \$ 964,459.01

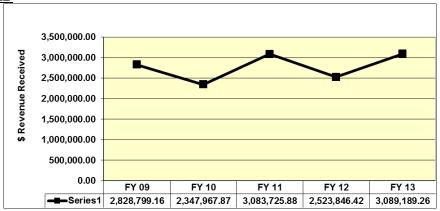
Of the amount appropriated, the Board expended \$1,746,645.50 in FY 13 as follows:

 Personal Service
 \$ 887,634.58

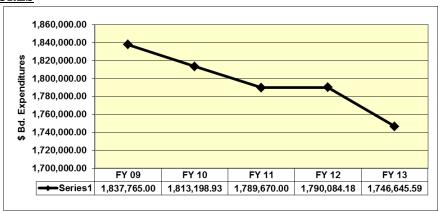
 Expense and Equipment
 \$ 295,348.78

 Transfers*
 \$ 563,662.23

REVENUE RECEIVED



BOARD EXPENDITURES





^{*}Transfers include costs/transfers for rent, the Division of Professional Registration, IT transfers, licensee refunds, attorney general services, Administrative Hearing Commission, DIFP Allocated Expenses, OA Allocated Expenses.

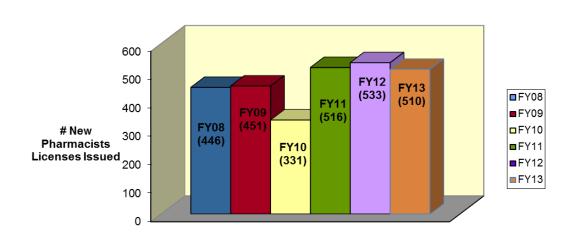
A. Licensing Summary

Pursuant to Chapter 338, the Board licenses and regulates pharmacists, intern pharmacists, pharmacies, drug distributors and pharmacy technicians. The following summarizes the Board's licensing activity for FY13:

LICENSING TOTALS			
Drug Distributors (licensed & temporary)	1,431		
Drug Distributor Manufacturer Registrants	131		
Intern Pharmacists	1,726		
Pharmacists (active and inactive)	9,426		
Pharmacies (instate, non-resident and temporary)	2,253		
Pharmacy Technicians	18,408		
TOTAL	33,375		

B. Pharmacist Summary

NEW PHARMACIST LICENSES ISSUED



TOTAL PHARMACISTS IN-STATE AND OUT-OF-STATE

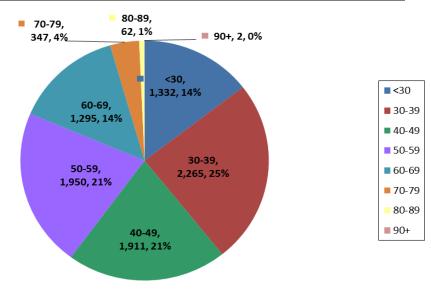
Active Licensees	9,166
Male	4,395
Female	4,771
Inactive Licensees	260
Male	130
Female	130
TOTAL LICENSED PHARMACISTS	9,426

PHARMACISTS RESIDING IN MISSOURI

Active Licensees	5,921
Male	2,911
Female	3,010
Inactive Licensees*	76
Male	45
Female	31

^{*} Inactive pharmacists are not authorized to practice but remain licensed.

ACTIVE PHARMACISTS BY AGE GROUP (IN-STATE AND OUT-OF-STATE)



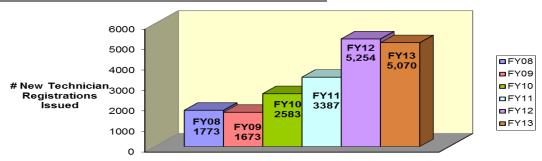
IMMUNIZATIONS

Pursuant to § 338.010, RSMo, pharmacists are authorized to administer medication by prescription order, and to administer influenza, shingles, meningitis and pneumonia vaccine pursuant to a protocol with a Missouri licensed physician, upon filing a *Notification of Intent* with the Board. The following Notifications of Intent were filed with the Board in FY13:

Administration by Medication Prescription Order	1,230
Immunization by Protocol	1,700

C. PHARMACY TECHNICIANS

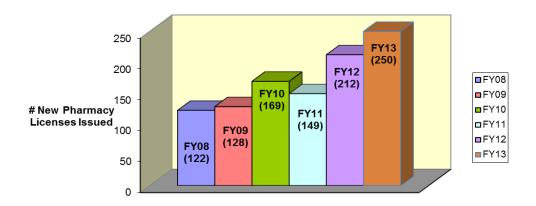
NEW PHARMACY TECHNICIAN REGISTRATIONS ISSUED



D. Pharmacy Summary

PHARMACY PERMIT TOTALS			
Instate Pharmacies	1,478		
Non-Resident Pharmacies	774		
Temporary Pharmacies	1		
TOTAL	2,253		

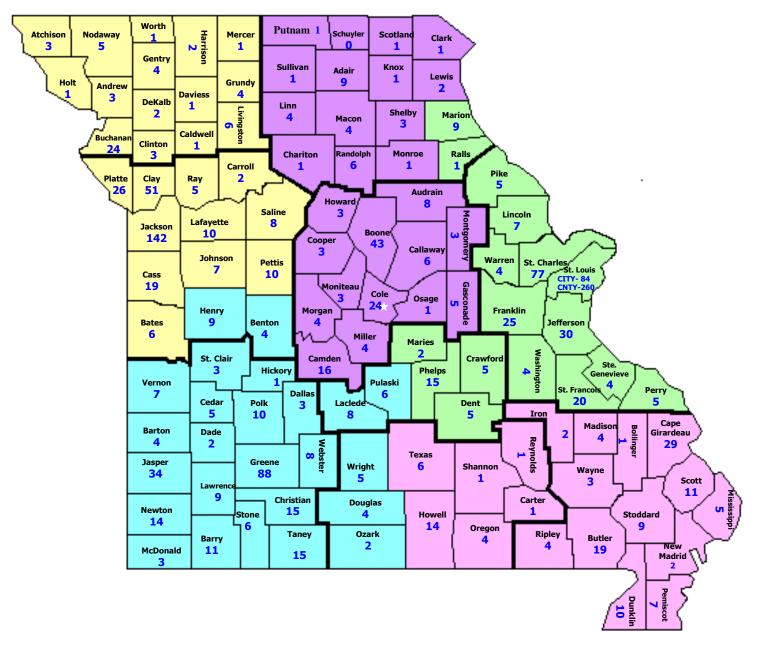
NEW PHARMACY PERMITS ISSUED



IN-STATE PHARMACIES BY CLASSIFICATION

Class A – Community/Ambulatory	302
Class B - Hospital Outpatient Pharmacies	101
Class C - LTC Pharmacies	22
Class D - Non-Sterile Compounding	0
Class E - Radiopharmaceutical	12
Class F - Renal Dialysis Pharmacies	1
Class G - Medical Gas Pharmacies	0
Class H - Sterile Products	3
Class I - Consultant Pharmacy	3
Class J - Shared Services Pharmacy	1
Class K – Internet	0
Class L- Veterinary	2
Pharmacies with Multiple Classifications1	

Missouri Pharmacies by County



Number of Pharmacies/County*

0 Pharmacies: 1 County

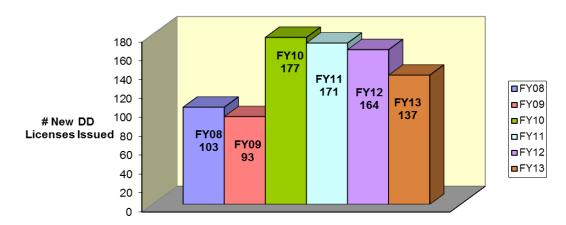
1–10: 89 11–20: 11 21-30: 6 51-60: 1 81-100: 2 31-40: 1 61-70: 0 101-200: 1 41-50: 1 71-80: 1 201+: 1

^{*} Includes St. Louis City

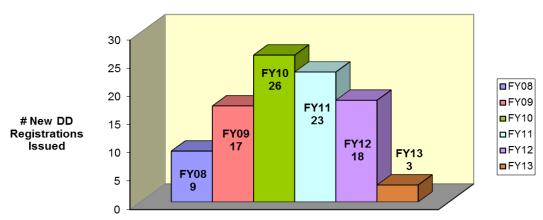
E. Drug Distributor Summary

DRUG DISTRIBUTORS/MANUFACTURERS			
Permanent Licensees	1,427		
Temporary Licensees	4		
Drug Distributor Manufacturer Registrants	131		
TOTAL	1,562		

NEW DRUG DISTRIBUTOR LICENSES ISSUED



NEW DRUG DISTRIBUTOR MANUFACTURER REGISTRATIONS ISSUED



All out-of-state drug companies or manufacturers that ship/transfer legend drugs or devices into Missouri are required to obtain an out-of-state drug distributor license with this office. Upon application, out-of-state companies are issued a temporary license that is valid one (1) year or until the application has been completely processed by this office, at which time, a permanent license is issued or the application is denied by the Board.

All in-state drug companies that ship/transfer legend pharmaceuticals are also required to obtain licensure with this office. Additionally, any pharmacy that distributes legend drugs to an entity other than the consumer (the patient), such as other pharmacies, physicians, etc., must obtain a drug distributor's license if the distribution exceeds 5% of the pharmacy's total gross sales of legend products.

A. COMPLAINT SUMMARY

480 460

All matters investigated or officially reviewed by the Board are recorded as complaints and processed according to Board procedures.

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FY11

FY12

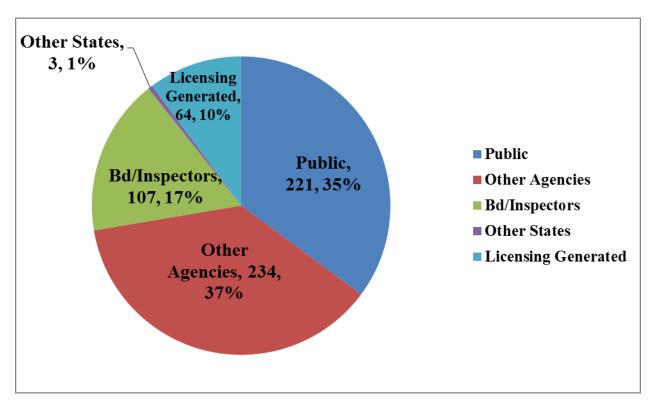
FY13

TOTAL COMPLAINTS RECEIVED

Complaints were received from the following sources in FY13:

FY10

FY09



B. COMPLAINTS BY CATEGORY

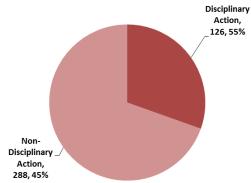
Alcohol and Alcohol-Impaired Behavior	8
Allowing Unlicensed Person to Practice	18
Audit Finding	6
Civil	6
Compounding	23
Confidentiality	10
Continuing Education	2
Department of Revenue Tax Compliance	222
Dispensing Error	52
Disciplinary Action in Another State	13
Diversion	2
Drug Distribution Violations	2
Drugs	15
Ethical	1
Felony	1
Fraudulent Prescription	5
Immunization/Administration	19
Improper Controls	2
Improper Dispensing	27
Insurance Fraud	1
Licensure Applicant	63
Loss of Drugs	4
Medication Therapy Services	2
Misbranding	1
Mislabeling	1
No Jurisdiction	1
Pharmacy Permit Violations	20
Practicing without a License	48
Previous Disciplinary Action	1
Recordkeeping	7
Sexual Misconduct	1
Theft of Drugs	32
Theft of Drugs – Sale to Others	1
Theft of Money	6
Unauthorized Dispensing	1
Unprofessional Conduct	1
Violation of Disciplinary Order	3

COMPARISON OF TOP COMPLAINT CATEGORIES

	Dispensing Errors	Improper Dispensing	Loss of Drugs	Pharmacy Permit Violations	Practicing w/o License	Theft of Drugs
FY 13	52	27	4	20	48	32
FY 12	66	41	4	13	36	26
FY 11	46	41	19	6	27	42
FY 10	42	32	25	29	71	44
FY 09	54	7	20	41	38	40
FY 08	31	12	12	64	33	45

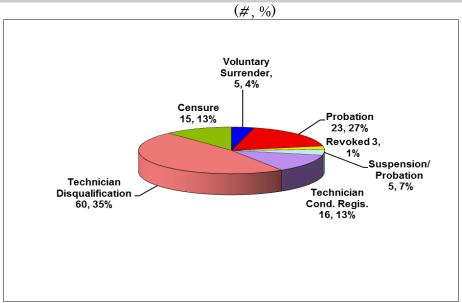
C. COMPLAINT DISPOSITIONS

The Board issued final dispositions on approximately 636 complaints in FY13 including, 222 Department of Revenue tax suspension complaints and 414 non-tax related complaints.* The 414 non-tax related complaints were disposed of as follows:



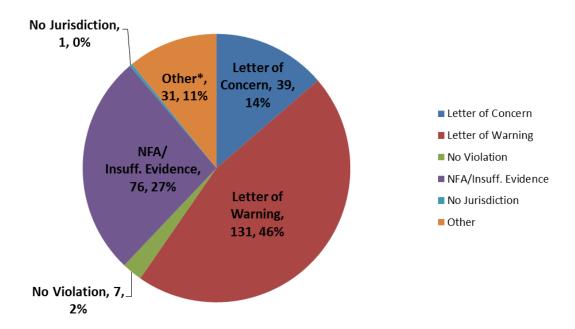
^{*} Includes complaints received in prior fiscal years but finally determined in FY13.

D. SUMMARY OF DISCIPLINARY COMPLAINT RESOLUTIONS



^{*} Includes discipline related to all licenses, permits and registrations.

E. SUMMARY OF NON-DISCIPLINARY COMPLAINT RESOLUTIONS



^{*} Other (Non-Administrative Letter [2], Referred other agency [1], License Approved [13], Other [15])



A. SUMMARY OF DISCIPLINARY ACTION

During FY13 the Board issued disciplinary action in approximately 348 cases as summarized below:

DISCIPLINARY ACTIONS	
Pharmacists Suspended 324.010 (tax purposes)	2
Technician Registrations Suspended 324.010 (tax purposes)	219
Technicians Disqualified	60
Technicians Placed on Conditional Employment	16
Pharmacist Licenses Censured	11
Pharmacist Licenses on Probation	10
Pharmacist Licenses Suspended Followed by Probation	5
Pharmacist Licenses Revoked	2
Pharmacist Voluntary Surrender	3
Pharmacy Permits Censured	4
Pharmacy Permits on Probation	9
Pharmacy Permits Revoked	1
Pharmacy Permits Voluntary Surrender	1
Drug Distributor Licenses on Probation	4
Drug Distributor Licenses Voluntary Surrender	1
TOTAL	348

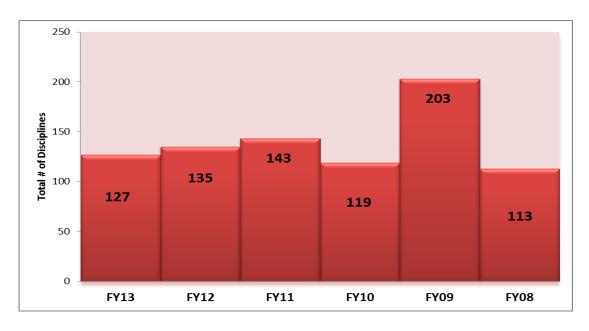
Additionally, the Board handled/processed the following disciplinary actions:

TYPES OF DISCIPLINARY ACTIONS	
Complaints Filed with Administrative Hearing Comm.	12
Disciplinary Hearings	2
Felony Hearings	0
Violation of Discipline Hearings	1
Settlement Agreements	32
Probationary Licenses Issued Pursuant to § 324.038, RSMo	8
Board Order Following Disciplinary Hearing	1

NOTE: Due to the time frame from initial Board review to final disposition, the totals shown above will not necessarily balance. A case may be reviewed by the Board, referred to legal counsel, filed with the Administrative Hearing Commission and be decided by disciplinary hearing, consent order or otherwise, in separate fiscal years.

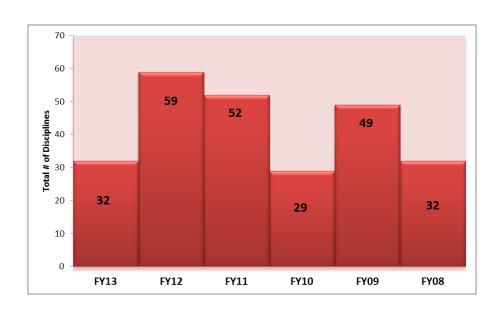
B. HISTORICAL COMPARISONS OF DISCIPLINARY ACTION

Total Board Disciplinary Actions By Fiscal Year

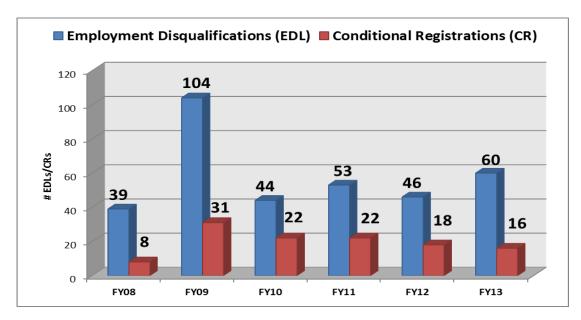


^{*} Does not include suspensions for tax non-compliance pursuant to § 324.010.

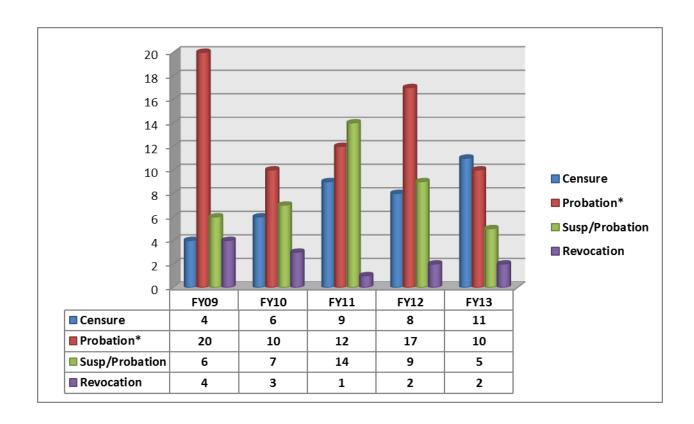
Dispositions By Settlement Agreement



Pharmacy Technician Discipline

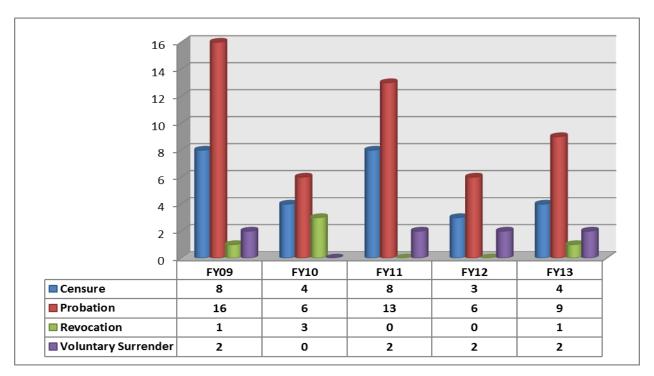


Pharmacist Discipline

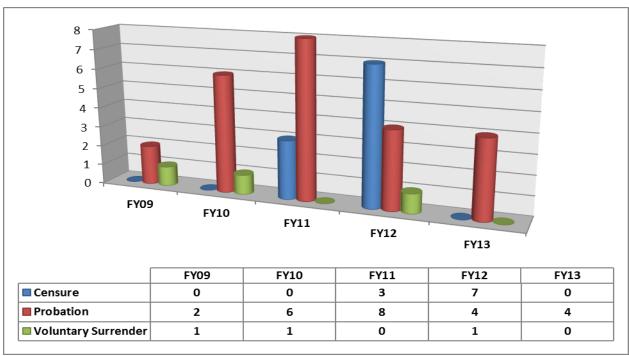


^{*} Includes restricted/probated pharmacist licenses issued pursuant to § 324.038, RSMo

Pharmacy Discipline



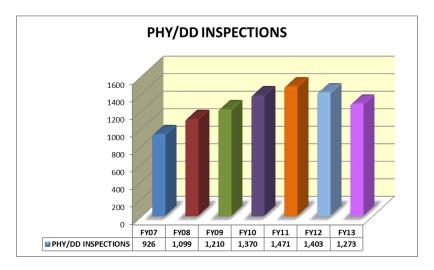
Drug Distributor Discipline



^{*} Includes drug distributors and drug distributor registrants. No drug distributor revocations were entered during the FYs above.

A. INSPECTION SUMMARY

The Board conducts new and routine inspections for all Missouri located pharmacies and drug distributors. During FY13, Board inspectors conducted a total of 1,273 inspections of pharmacies and drug distributors throughout the state.



^{*} Total does not include follow-up inspections/investigations. Three new inspectors were simultaneously trained during FY 13 due to employee retirement/resignations affecting inspections/investigations completed.

B. INSPECTION FINDINGS

At the conclusion of an inspection, the inspector may initiate one of the following resolutions:

- **Observation Report:** Issued if no compliance issues are identified at the time of inspection or if compliance violations are noted that can generally be corrected and do not require further review/documentation.
- Compliance Notice: Issued if the inspection reveals compliance concerns that require official
 documentation of corrective measures. A compliance notice may also be issued for multiple or
 repeat compliance violations.
- **Quality Assurance Report:** Issued if there is a specific question regarding the dispensing/handling of a particular prescription and/or drug.
- **Investigation**: The Board may initiate an investigation in addition to the above options if additional factual information may be necessary to assess compliance

FY13 INSPECTION RESULT SUMMARY



^{*} Includes inspection results for follow-up inspections and investigations

INSPECTOR TERRITORY ASSIGNMENTS

Frank VanFleet	George McConnell	Tom Glenski	Dan Vandersand	Barbara Wood	Steven S. Smith	Sid Werges	Andi Miller
Barton	Barry	Adair	St. Charles	Bollinger	Clark	Audrain	Benton
Bates	Christian	Andrew	St. Louis City 63101, 63102, 63103, 63104, 63106, 63107, 63109, 63111, 63116, 63117, 63118, 63119,	Butler	Knox	Boone	Buchanan
Cass	Douglas	Atchison		Cape Girardeau	Lewis	Callaway	Caldwell
Cedar	Greene	Davies		Carter	Lincoln	Cole	Camden
Dade	Howell	DeKalb		Dunklin	Marion	Cooper	Carroll
Jackson	Jasper	Gentry	63123, 63128, 63131, 63139	Iron	Pike	Crawford	Chariton
St. Clair	Lawrence	Grundy	09191, 09199	Jefferson	Ralls	Dallas	Clay
Vernon	McDonald Harrison		Madison	Scotland	Dent	Clinton	
	Newton	Holt		Mississippi	Shelby	Franklin	Henry
	Oregon	Linn	_	New Madrid	- 63110, 63112, 63113, 63114, 63115, 63120, 63130, 63138, 63141, 63147 Lac Ma: Moi St. Louis County 63031, 63033, Moi	Gasconade	Hickory
	Ozark	Livingston	St Louis County 63005, 63025 63026, 63105, 63117, 63118, 63119, 63122, 63123, 63127, 63128, 63129, 63131, 63143, 63144 St. Francois St. Genevieve St. Louis County 63001, 63017 63021, 63040, 63088 Stoddard Washington 63115, 63120, 63130, 63138, 63141, 63147 63121, 63124, 63130, 63138, 63141, 63147 St. Louis County 63031, 63033, 63042, 63043, 63044, 63045, 63131, 63124, 63130, 63138, 63141, 63147 St. Louis County 63031, 63033, 63042, 63043, 63044, 63045, 63131, 63124, 63130, 63138, 63141, 63147	Pemiscot		Howard	Johnson
	Stone	Mercer		Perry		Laclede	Lafayette
	Taney	Nodaway		Reynolds		Maries	Macon
	Texas	Putnam		Ripley		Miller	Pettis
	Webster	Schuyler		Scott		Moniteau	Platte
	Wright	Sullivan		Shannon		Monroe	Polk
		Worth		St. Francois		Montgomery	Randolph
				Morgan	Ray		
				County 63011, 63017 63021, 63040, 63134, 63134, 63135, 63136, 63137, 63138, 63141, 63146	Osage	Saline	
						Phelps	
						Pulaski	
						St. Louis County 63069	
						117	
						Warren	
		Wayne					

COMPOUNDED DRUG TESTING

In 2003, the Board initiated a program to test drug preparations compounded by pharmacies. All preparations are tested for potency and, if applicable, sterility and endotoxins. The tables listed below are for the fiscal year ending June 30, 2013:

Dosage Form	Tests Performed
Capsule	33
Injection	3
I.V. solution	9
Opthalmic solution	1
Oral suspension	2
Other	1
Powder	1
Transdermal	2
Troche	3

Test Results	$egin{array}{c} ext{Tests} \ ext{Performed} \end{array}$	Percentage
Satisfactory	49	87.5%
Unsatisfactory	7	12.5%
Total	56	100%

All unsatisfactory results were related to potency failures. An acceptable potency range is considered +/- 10% of the expected potency, unless a U.S.P. monograph states a different range for a specific preparation. Failing potency results ranged from 3.3% to 226.6%. Pharmacies are notified of unsatisfactory results and asked to complete a quality assurance review of their compounding practices and provide a corrective action plan.

Drugs With Unsatisfactory Results
Chloramphenicol capsule
Estriol/Estradiol/Progesterone capsule
Estriol/Estradiol/Progesterone/DHEA capsule
Estriol/Estradiol/Testosterone capsule
Liothyronine aliqout (powder)
Liothyronine/Levothyroxine capsules
Omeprazole oral suspension



A. RULE CHANGES

The Board continued to review Missouri's pharmacy rules to ensure appropriate and consistent regulation. The following rules were pending, approved and/or promulgated in FY13:

PROMULGATED RULES	
20 CSR 2220-4.010	General Fees
20 CSR 2220-6.100	Pharmacy Standards for Dispensing Blood-Clotting Products

PENDING RULES (Filed with the Missouri Secretary of State/Promulgation pending) *		
20 CSR 2220-2.017	Non-Electronic (Manual) Prescription Records	
20 CSR 2220-2.018	Prescription Requirements	
20 CSR 2220-2.080	Electronic Prescription Records	
20 CSR 2220-2.083	Electronic Record-Keeping Systems	
20 CSR 2220-7.010 - 7.090	Revision of Missouri Licensing Rules (pharmacists, intern	
	pharmacists and temporary pharmacists)	

^{*} Rules became effective August 28, 2013

APPROVED RULES (Rules approved by the Board/Pending approval for filing)		
20 CSR 2220-2.525	Hospital Outpatient Pharmacy	
20 CSR 2220-6.080	Medication Therapy Services by Protocol	



A. STRATEGIC PLANNING INITIATIVES

As part of its regulatory mission, the Board holds an annual strategic planning meeting to assess Board operations and review Missouri's regulation of pharmacy practice. The public is invited to suggest proposals and participate in the annual review. The Board's FY13 strategic planning meeting was held on April 17, 2013, resulting in the adoption of the following goals/initiatives for FY14:

- <u>Legislative Proposals:</u> The Board voted to request authorization to pursue the following legislative proposals during the 2013-2014 legislative session:
 - o *Immunization Authority:* Would expand the scope of pharmacist immunization authority to include authorization to administer vaccines for tetanus (including Td and Tdap), acellular pertussis and Hepatitis A and Hepatitis B, in accordance with the U.S. Center of Disease Control guidelines. The Board also approved amending Chapter 338, RSMo, to authorize pharmacists to administer epinephrine in emergency situations to treat an adverse reaction after immunization.
 - o *Hospital Pharmacy:* Would clarify the jurisdiction of the Board of Pharmacy and the Department of Health and Senior Services over hospital inpatient pharmacy.



• "MoSafeRx" Patient Safety Initiative: As part of its mission to protect the public, the Board launched a patient safety initiative in FY 13. The goal of the MoSafeRx campaign is to encourage and promote a culture of patient safety in pharmacy practice throughout Missouri.

As part of the initiative, the Board established a **Patient Safety Working Group** to advise and make recommendations to the Board on ways to increase patient safety in pharmacy practice. The Working Group consists of licensees from diverse practice settings as well as representatives from related patient safety and pharmacy practice groups.

The Board also hosted/provided the following resources in FY13 as part of the initiative:

WEBINARS (free continuing education credit was granted):

- Developing a Patient Safety Culture in Pharmacy Practice
- Effective Patient Counseling

PUBLICATIONS

- Patient Safety Newsletter (March 2013)
- Patient Safety Newsletter (June 2013)

ASSESSMENT TOOLS

• Pharmacy Survey on Patient Safety Culture (As adopted and created by the Agency for Healthcare Research and Quality)

